

Home care organizations

*(Contracted with
Huntington Senior Care Network)*

Accredited Home Care (Berger Inc.)

5955 Desoto Ave, #160
Woodland Hills, CA 91367-5116
(818) 986-1234
Facility license #:194700120

Always Right Home Care

(Tiffany Home Care Inc.)
9700 Reseda Blvd., #105, Northridge, CA 91324
(818) 886-1602
Facility license #: 194700287

Dynamic Nursing Services

14260 Ventura Blvd., Suite 300
Sherman Oaks, CA 91423
(818) 981-4446
Facility license #: 194700004

Home Care Nurses

(Western Healthcare Services)
P.O. Box 11063, Brea, CA 92822
(714) 671-6877
Facility license #: exempt from HCO license
as a Regional Center provider

Right at Home Hacienda Heights

(CBSA Home Care Inc.)
16388 Colima Road, Suite 109
Hacienda Heights, CA 91745
(626) 961-0500
Facility License #: 194700153

Visiting Angels

(MNT Senior Services, Inc.)
1117 E. Broadway, Glendale, CA 91205
(818) 549-1400
Facility license #: 194700072

Home care registry

Human Services Association

605 S. Myrtle, Monrovia CA 91016
(626) 358-1185
(serves San Gabriel Valley)
www.hsala.org



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Senior Care Network

*Please contact the Huntington
Senior Care Network Resource Center
for questions and additional resources
at HSCNRC@huntingtonhospital.com
or (626) 397-3110
or (800) 664-4664, option 1.*



Huntington[®]
Senior Care Network

100 W. California Blvd.
Pasadena, CA 91105
(800) 644-4664
www.huntingtonhospital.org/SCN

*Hiring a
home caregiver.*



Where can I hire a home caregiver?

A home care organization (HCO)

Licensed by the Home Care Services Bureau of the State of California's Department of Social Services Community Care Licensing division, HCOs are required to be bonded and insured and to hire home care aides who are registered with the State after a background check. The HCO must orient, train and supervise their employees, and pay wages, payroll taxes and insurances including workers' compensation and general and professional liability. For more information visit: www.cdss.ca.gov/infore-sources/Community-Care/Home-Care-Services

A home care registry

Some individuals work independently as caregivers. They may not have been screened and background checked, and may not have had a TB test. The registry will give you contact information to directly connect with individual caregivers for interviews and hiring. The person hiring the caregiver is responsible to check references and pay wages, payroll taxes and workers' compensation insurance.



What does home care provide?

A home caregiver, also known as a home care aide, can provide assistance with daily activities like:

- Bathing
- Dressing
- Toileting
- Meal preparation
- Housekeeping
- Shopping
- Transportation
- Companionship
- Supervision

Is home care covered by insurance?

Medicare does not cover the cost of a home caregiver. The In-Home Supportive Services (IHSS) program helps pay, with Medi-Cal funding, for services provided to older adults, persons with disabilities, and persons who are blind so that they can remain safely in their own homes. To qualify, you must be eligible for Medi-Cal based on financial criteria and care needs. For more information, visit: www.cdss.ca.gov/In-Home-Supportive-Services or contact Los Angeles County IHSS at (888) 944-4477.

This brochure is intended to provide basic information about hiring a home caregiver as well as some available resources. The list of home care organizations provided in this brochure is not intended to be all-inclusive and does not constitute a recommendation by Huntington Hospital.

Steps to hiring a caregiver

1. Make a list of all your needs.
2. Decide how many hours and days a week the assistance is needed.
3. Decide if you want help from a home care organization's home care aide or if you will use a home care registry.
4. Contact the home care organization or registry to request services.

Questions to ask when contacting a home care agency

1. Is your organization licensed to provide home care services, if so, what is the license information?
2. Do you pay the caregiver's wages, workers' compensation and payroll taxes?
3. Do you provide your caregivers with orientation, training and supervision?
4. What are your fees, how are they billed, and what are your payment options?
5. Can I interview the caregiver?
6. What agreements will I need to sign in order to obtain services?
7. Is there a backup plan in the event that the caregiver is unable to work?

Interviewing a caregiver

1. Ask the caregiver where they were previously employed and what type of work they performed.
2. Ask the caregiver what certifications and training they have received, and if they are registered as a Home Care Aide with the State of California.
3. Request and verify 2-3 work references.
4. If the caregiver is not registered as a Home Care Aide, request their consent to conduct a criminal background check, which can be obtained from a background check agency.
5. Explain the help you need and confirm the caregiver's ability to perform the duties.
6. Discuss and confirm hours, days and pay.
7. If hired, request a copy of their valid photo ID, Social Security number, current TB test results and proof of citizenship or a work permit.

