Our mission | To excel at the delivery of healthcare to our community.
Dear friends:

Quality and excellence have long been hallmarks of care at Huntington Memorial Hospital. We offer patients the best of both worlds: The personal touch of a community hospital, and the leading-edge technologies and capabilities of a world-class medical institution.

In the pages that follow, you will be introduced to some of the ways in which our hospital excelled in 2010. For example:

- We joined a select group of hospitals to receive approval of our application for Magnet® Recognition — certifying nursing excellence — on first submission. And in March 2011, we learned we had achieved Magnet recognition.
- We received an elite level of distinction from the American Heart Association/American Stroke Association for exceeding rigorous patient care guidelines.
- We further paved the way for transition to electronic health records as we provided physicians with additional 21st-century tools for coordinating high-quality patient care.
- In partnership with other local community organizations and in response to significant unmet local need, we created Pasadena Community Urgent Care.
- We went above and beyond in the provision of complementary services, community education and spiritual care, as part of our commitment to comprehensive, unmatched patient care.

Thank you for joining with us in our mission to excel at the delivery of healthcare to our community. The quality and excellence that regional patients count on would not be possible without your generous support and we are deeply grateful.

Stephen A. Ralph
President and CEO
From left, Stanley M. Kalter, MD, medical director, emergency services, and Robert T. Goldweber, MD, assistant director, emergency services.
Huntington Hospital

BY THE NUMBERS

• In 2010, Huntington Memorial Hospital delivered superior patient care through approximately 60,000 patient visits to its Emergency & Trauma Center.

• Approximately 1,000 of these visits were for trauma care.

• Patients who arrived at the emergency department with stroke symptoms were evaluated by an emergency department physician within five minutes, by a neurologist within nine minutes, and received a computed tomography (CT) scan within 30 minutes.

Emergency & Trauma

Inside the walls

Expansion of Huntington Memorial Hospital’s Emergency & Trauma Center progressed steadily throughout 2010. At the same time, physicians and nurses continued to deliver superior, lifesaving care within the walls of the existing center — and to further enhance the quality of patient care.

The hospital’s emergency and stroke teams worked closely together in 2010, for example, to ensure even more rapid response for stroke patients. And from physicians and nurses to receptionists, everyone in the hospital’s emergency department received continuing education in stroke care. Such widespread and ongoing training promotes “the most up-to-date knowledge — and implementation — of best practices,” notes Stanley M. Kalter, MD, medical director, emergency services.

STEMI

STEMI stands for ST Elevation Myocardial Infarction — a severe form of heart attack. Huntington Hospital is specially certified to receive and care for patients suffering this condition. And we further improved care for patients experiencing cardiac arrest, in 2010. For example, we joined other STEMI receiving centers in Los Angeles County in implementing a new best practice known as targeted temperature management. “Research has recently shown that by lowering the body temperature of patients experiencing cardiac arrest,” Dr. Kalter says, “we can achieve improved outcomes with regard to brain and organ function.”

Working with emergency medical services in the region, the hospital also began receiving EKG results from ambulances en route to the hospital. By obtaining a more complete diagnostic picture prior to the patient’s arrival, caregivers here are able to implement treatment even more rapidly: The American Heart Association has set a benchmark of 60 minutes for patients arriving at the hospital to reach the catheterization laboratory for care. Huntington Hospital’s average door-to-cath-lab time is 36.5 minutes.
**A lifesaving difference**

“Huntington Hospital is already at the forefront of quality trauma care,” says Amal K. Obaid, MD, who was named medical director of trauma services at Huntington Hospital in 2010. “And we’re continuing to improve still further — implementing advancements that very few hospitals in the country are implementing at this time.”

Enhancements to trauma care in 2010 included:

- **An increase in the number of board-certified surgeons**: In 2010, the roster increased by five physicians, including Dr. Obaid, who is herself board-certified in trauma and critical care.
- **Retention of an advanced-practice nurse, nurse practitioner Susan Thompson, as manager of trauma services.**
- **Acquisition of a video bronchoscope**, which allows physicians to conduct minimally invasive tracheotomies (an incision in the neck through which the patient can breathe). “This is absolutely the latest available technology, and by no means available everywhere,” says Dr. Obaid.
- **Installation of an ultrasound machine** in the trauma center, further speeding diagnosis of multiple conditions.
- **Implementation of the leading-edge Trauma Quality Improvement Program**, developed by the American College of Surgeons’ Committee on Trauma. Only 65 trauma centers nationwide have adopted the program. “Huntington Hospital is definitely at the forefront in this regard,” says Dr. Obaid. “We’re committed to the program because it promotes the very highest standards of surgical care for our patients.”
- **Conversion of all trauma services to electronic medical records**, bringing increased efficiency, accuracy and coordination of care. “The support of this work by hospital leadership speaks volumes about the hospital’s commitment to quality patient care,” Dr. Obaid says.
Stroke Care

Exceeding expectations
Huntington Hospital Stroke Center received recognition for excellence in 2010: Just months after achieving designation from The Joint Commission (an independent certification body) as a primary stroke center, the hospital attained Silver Plus status within the American Heart Association/American Stroke Association’s Get With The Guidelines® – Stroke program. This elite level of achievement indicates that Huntington Hospital not only met but exceeded the program’s rigorous benchmarks for stroke care, over 12 consecutive months.

In 2010, our stroke center also had the distinction of being the first program in California and one of an initial group of just 11 hospitals nationwide to be named to the Target: Stroke Honor Roll. Target: Stroke is a national quality initiative of the American Heart Association/American Stroke Association. To be eligible, hospitals must meet stringent guidelines with regard to various elements of stroke care, including timely intravenous administration of the thrombolytic drug, tPA (tissue plasminogen activator). The drug has been shown to enhance outcomes when administered within a few hours of stroke onset.

Arbi Ohanian, MD, medical director of Huntington Hospital Stroke Center and a fellowship-trained neurovascular neurologist, emphasizes the center’s comprehensive nature. “Stroke patients at the hospital receive care from specialists at each level of treatment,” he says. “Neuroradiologists...neurointerventionalists...the list goes on and on, and we also provide clinical trials and authoritative physician education. We’re so much more than a primary stroke center,” he adds. “We truly have it all.”

Dr. Ohanian provides outstanding leadership that emphasizes continuous quality improvement: “We’re certainly not resting on our laurels,” he says. “We’re constantly reviewing and finding ways to make further enhancements.”

“Can you make a fist?”
Arbi Ohanian, MD, medical director of Huntington Hospital Stroke Center, provides expert consultation for patients at other hospitals in our region, via Huntington Memorial Hospital’s new telestroke technology.

“During a stroke, the patient is losing 2 million brain cells per minute. Our job is to provide lifesaving care — and to do so quickly. To this end, we continuously review every aspect of our work. We never stop looking for ways to do better, because we always want the very best possible outcomes for our patients.”

Arbi Ohanian, MD
Medical Director,
Huntington Hospital Stroke Center
Above, beyond, throughout

In 2010, Arbi Ohanian, MD, and members of the hospital’s stroke and emergency department teams worked closely together to strengthen patient care:

- **In the field**: A stroke specialist at the hospital is contacted by emergency medical services even before the patient reaches the hospital — allowing us to deliver rapid, coordinated patient care.
- **In the emergency department**: Members of the stroke team conduct careful interviews with family members in the emergency department. Determining the exact symptoms and time of onset allows the team to make the best possible decisions regarding care and treatment.

In addition, through a new telestroke program at Huntington Hospital, we are partnering with other emergency departments in the region to bring benefits to patients on a broad scale. Using telestroke technology, for example, our specialists can identify patients at partnering facilities who require transfer to Huntington Hospital for higher-level treatment. And, thanks to the new technology, patients in our own emergency department can receive prompt access to a stroke specialist no matter where the specialist is at the time of the patient’s arrival. The telestroke program thus further speeds the best of stroke care for regional patients, at a time when every second counts.

In 2010, the hospital’s acquisition of an i-STAT System helped further expedite care for stroke patients in our emergency department. The system has led to a 75-percent decrease in the time needed to obtain information regarding patients’ creatinine levels — a key measure prior to administering contrast materials for diagnostic computed tomography (CT) scan.

- **In the rehabilitation unit**: Huntington Hospital’s inpatient stroke rehabilitation unit is staffed by nurses with specialized training in stroke care. The availability of staff with this special training has been shown to have a direct, positive impact on patient outcomes.

- **After discharge**: Huntington Hospital’s commitment to superior stroke care extends beyond our walls. In 2010, our stroke team worked in partnership with the Stroke Association of Southern California to establish a new support group for patients and their caregivers, for example. The group is one of several offered by the stroke program, to help patients as they transition to outpatient rehabilitation and to home.

“With Dr. Ohanian’s leadership, state-of-the-art technology and a great team, everything involved in caring for stroke patients at the hospital goes smoothly. The process goes above and beyond Joint Commission requirements. As a physician, I find it extremely rewarding.”

Yafa Minazad, DO
Neurologist

Donor Spotlight. New telestroke technology at Huntington Hospital Stroke Center was made possible through generous renewed support from The Ahmanson Foundation. Local resident Stephen Rountree, a longtime foundation trustee, helped advocate for the hospital — in part inspired by his own family’s experience with stroke.
By the Numbers

• In 2010, Huntington Memorial Hospital Stroke Center treated 550 patients for stroke.
• One hundred percent of patients who met time-sensitive Code Stroke guidelines received care under that protocol.
• The clot-busting drug tPA was administered to 25 patients — 100 percent of those eligible for this treatment.
• The stroke center is comprised of 10 inpatient beds; 12 additional overflow beds are available on an as-needed basis.

FAST Response | In the case of stroke, time is of the utmost importance. Neurologists at Huntington Memorial Hospital urge community residents to become educated about the signs and symptoms of stroke — and to act quickly when they are detected.

“Call 9-1-1. Get that person to the emergency room as quickly as possible,” says neurologist Yafa Minazad, DO. “And leave the rest to us.”

Source: National Stroke Association
Advanced Technologies

A superior system

In 2010, Huntington Memorial Hospital further upgraded its robot-assisted surgery capabilities, purchasing the da Vinci Si — the most advanced robotic surgical system available. The first-generation da Vinci is also still in use at the hospital. The new system can be used in a wider range of surgeries, treating patients with various types of cancers including urological, gynecological, head/neck and colorectal cancers.

The benefits of robot-assisted surgery can include smaller incisions, resulting in less pain and more rapid healing. In addition, patients may enjoy shorter hospital stays.

Huntington Hospital surgeon Roger W. Satterthwaite, MD, points to increased precision and ease of use as among the new robot’s advantages: “With the new da Vinci Si system,” he says, “robotic surgeons at the hospital can perform increasingly complex operations with superior optics, improved maneuverability of instruments and greater flexibility of robotic and patient positioning. Huntington Hospital didn’t just buy a new car,” he adds; “we upgraded to a jet.”
Huntington Hospital acquired a new, 320-slice CT (computed tomography) scanner in 2010. The technology is “the best in Southern California today,” says Christopher G. Hedley, MD, medical director, radiology services. Its availability here is one of the ways in which the hospital remains a regional leader in advanced imaging technology. “And it ensures that Huntington Hospital will remain on the leading edge for years to come,” says Dr. Hedley.

The scanner can provide medical staff with the three-dimensional image of an entire organ, such as the brain or heart, in as little as three-tenths of a second. Its imaging speed and clarity support prompt and appropriate care — which in turn promotes optimal outcomes for the patient.

In 2010, Huntington Hospital became the first hospital on the West Coast to implement the Voalté One system for iPhone. “Our nurses were carrying hospital pagers, wireless phones, separate pagers to alert them to critical patient alarms…. There were too many bells and beeps and their pockets were literally overflowing with electronic devices,” says Rod Linsalato, an information technology manager who was integral to the project. The Voalté One system provides voice, alarm and text services — and allows our nurses to receive and respond to alarms dispatched by multiple hospital systems — on a single device.

“We were all very impressed with how the Voalté One system streamlined and simplified communication,” says Eunie Lee, RN. “It allows us to focus on nursing care with fewer interruptions, so it really is a great asset.”
Superior Nursing Care

Among the very best

In 2010, Huntington Memorial Hospital took another important step toward Magnet® recognition. Granted by the American Nurses Credentialing Center (ANCC), Magnet recognition represents the highest level of national recognition for excellence in nursing care. The Magnet Recognition Program focuses on advancing three primary goals — promoting quality, identifying excellence, and disseminating best practices — in nursing services.

Huntington Hospital submitted nearly 3,000 pages of documentation regarding our nursing program to the ANCC in support of our ongoing application, in 2010. And the entire package was approved, placing Huntington Hospital among an elite group: Only 15 percent of hospitals nationwide receive approval of all documentation on first submission. But the work our nursing team documented in those 3,000 pages is more impressive still. For example, the ANCC takes into consideration:

- **Systems in place to support professional development and number of nurses involved in advanced certification/education.** In 2010, approximately 100 Huntington Hospital nurses took certification exams — above and beyond required levels of expertise — in their areas of specialty.

- **Support for nursing research.** In 2010, for example, nursing research at the hospital examined whether the size of blood-pressure cuffs influences the accuracy of pressure readings for larger patients. “We’re committed to expanding our knowledge regarding practices and patient outcomes,” says Debra S. Madeira, RN, nurse manager, with regard to nursing research activities at the hospital.

- **Quality and implementation of best practices.** Over the course of 2010, Huntington Hospital continued to provide a preceptor program for new nurses; a variety of ongoing nursing education; and support toward higher education. We also implemented an Evidence-based Practice and Nursing Research Council to further inform evidence-based practice at the hospital.

“Through the Magnet process,” says Lulu Rosales, RN, director of professional practice/Magnet, “we’re setting the bar even higher. The culture of excellence that being a Magnet-recognized organization implies,” adds Lulu, who also holds a master’s of science in nursing, “has a positive impact on both our work environment and on the quality of patient care.”

Nursing Update | In March 2011, Huntington Memorial Hospital received word that we had achieved Magnet® recognition. “We’re proud to have achieved this national recognition for the excellence of our nursing program and for the high-quality patient care our nurses provide every single day,” says Bonnie Kass, RN, vice president, chief nursing executive, patient care and support services. Further information will be provided in our 2011 year in review.

Donor Spotlight. Ellen Y. and Kwang-I Yu are dedicated supporters of the nursing program at Huntington Memorial Hospital. Their involvement helps to provide our nurses with opportunities to advance their practice — and to ensure that nursing care at Huntington Hospital remains best in field!
Members of the Evidence-based Practice and Nursing Research Council are (back row, from left): Ya Mei Huang, RN; Council Chair Anne L. Nowlin, RN; Susan L. D’Antuono, RN; Debra S. Madeira, RN; Melanie M. Myers, RN; D. Sue Horn, RN; Janell Lehman Lerille, RN; Jenny McFarlane, RN; and (front row, from left): Joy Wang, RN; Rebecca Straub, RN; Linda Searle-Leach, RN, PhD; Eunie Lee, RN; and Lulu Rosales, RN.
Pulmonary Rehabilitation

An important new resource

Huntington Memorial Hospital introduced an important program for San Gabriel Valley residents with chronic respiratory conditions, in 2010. The new pulmonary rehabilitation program, led by Michael J. Gurevitch, MD (medical director of respiratory services and pulmonary laboratory and co-medical director of pulmonary rehabilitation), and Sunil K. Hegde, MD (medical director of rehabilitation services and co-director of pulmonary rehabilitation), is the only one of its kind in our area. Previously, local patients had to travel to Burbank, Covina, or further afield to obtain pulmonary rehabilitation services.

Emerging as a recommended standard of care for patients with a variety of serious respiratory conditions, rehabilitation seeks to improve patients’ daily life, by helping them breathe more easily. Huntington Hospital’s new program provides assistance through a series of 36 visits over a six- to eight-week period. (The visits are covered by Medicare and by most health insurance plans.) Throughout, the program’s expert staff, including physicians, as well as respiratory and physical therapists, helps patients to optimize their physical conditioning, lung function and endurance. Team members also help ensure that patients are receiving the best medication therapy, and offer education and other support.

Following completion of the 36-session program, patients may continue services as needed, on a self-pay basis. “The program is already a success,” says Dr. Gurevitch, “and patients are telling us how much they’ve learned and how much more they’re able to do as a result of their participation.”

“It’s meeting a significant need in the community,” adds Dr. Hegde, of the program, “and it’s helping patients improve their quality of life.”
Donor Spotlight. When Michael J. Gurevitch, MD, hired Sherri Kirchheimer as a nurse practitioner in his private practice, he did not realize just how much she would help. Upon learning of an immense unmet need in our region, Sherri and her husband, David Kirchheimer (a Huntington Hospital board member), have provided seed funding to launch a new pulmonary rehabilitation program, co-directed by Dr. Gurevitch. The Kirchheimers’ generous support underwrote essential therapeutic equipment and allowed the hospital to retain a respiratory therapist to assist program patients. As a result, the couple’s gift is helping to improve the lives of San Gabriel Valley residents with chronic respiratory disease.

“I recently received a letter from a patient I had treated and referred for pulmonary rehabilitation services 25 years ago. She wanted to let me know that she was still grateful, since pulmonary rehabilitation had saved her life. I’m delighted that, thanks to the generosity of the Kirchheimers, Huntington Hospital is now able to offer pulmonary rehabilitation for patients in need of these services in our community.”

Michael J. Gurevitch, MD
Medical Director of Respiratory Services and Pulmonary Laboratory,
Co-medical Director of Pulmonary Rehabilitation
Cancer Care

An advanced care continuum

Cancer care at Huntington Memorial Hospital took a significant step forward in 2010, as care services were fully transitioned into Huntington Pavilion, a new outpatient facility on the hospital’s campus. This move marked the culmination of years of planning and construction — and has already resulted in increased patient satisfaction and enhanced quality of care.

“Now, all staff — including everyone from physicians and nurse navigators to dietitians and social workers — are housed under one roof,” notes Howard S. Kaufman, MD, medical director, Huntington Hospital Cancer Center. “This improves our ability to provide comprehensive and seamless patient care, including traditional cancer services and ancillary care.”

Dr. Kaufman also points to other advances in cancer care at the hospital as a whole — including increased availability of minimally invasive (laparoscopic) surgeries. “Philosophically and financially, the hospital remains committed to offering care services that are proven to provide better outcomes for patients — both short- and long-term,” he says. “At a national level, about half of colon cancer surgeries are performed laparoscopically. Here at Huntington, we are at 92 percent…way ahead of the curve.” (Minimally invasive techniques can reduce scarring and healing time, among other benefits to the patient.)

In 2010, Dr. Kaufman and his team also introduced new best practices to further reduce risk of wound-site infections for patients who undergo surgery for colorectal cancer. The hospital was among early adopters of the new protocols — involving research-based skin-preparation techniques, along with specific selection, timing and administration of antibiotics — which resulted in a 40-percent reduction in infections during 2010. In fact, Huntington Hospital results exceeded those realized in national studies.

Donor Spotlight. Since its inception in 1993, The Circle of Huntington Memorial Hospital has supported key programs and services at the hospital. In 2010, the group’s charitable contribution helped acquire important computed tomography and digital mammography equipment.
The medicine of tomorrow
Through its remarkable network of physicians, many of whom are also on faculty at academic institutions in the greater Los Angeles area, Huntington Hospital Cancer Center provides patients with access to the most leading-edge cancer treatments available, including participation in clinical trials.

Steven H. Applebaum, MD, for example, is a Huntington Hospital hematologist and medical oncologist who is also on faculty at the University of California, Los Angeles. Dr. Applebaum is involved in clinical research at UCLA, offering his patients at Huntington Hospital access to various clinical trials there.

“As a community hospital, Huntington Hospital has built important partnerships with top-notch physicians from around the region,” says Dr. Applebaum. “This ensures that patients in the San Gabriel Valley have access to the best, most leading-edge care. This emphasis on collaborative, multidisciplinary care truly sets Huntington Hospital above the rest.”

In 2010, adds Howard S. Kaufman, MD, medical director, Huntington Hospital Cancer Center, the hospital prepared to implement clinical trials itself. Eligible patients will be enrolled starting in 2011.

A compassionate approach
In 2010, Huntington Hospital created a palliative cancer care clinic, serving patients who are confronting pain or other significant side effects of chemotherapy or radiation therapy. The weekly outpatient clinic involves a team approach — with a palliative care physician, two symptom-management nurses and an oncology-certified social worker available to assist patients and their family members.

“Palliative care provided by a multidisciplinary team is now widely acknowledged as a best practice in helping cancer patients with the most significant needs,” says Dr. Applebaum. “Our new clinic is another example of Huntington Hospital taking the initiative to remain at the leading edge.”
Heart Care

More experience, more options
Mayer Rashtian, MD, medical director of Huntington Memorial Hospital’s cardiac electrophysiology department, notes that the hospital is one of just a handful in the region that provide comprehensive care for atrial fibrillation patients. This heart disorder is characterized by an irregular heart rhythm and can cause poor blood flow to the body. It is commonly accompanied by additional disorders, such as sleep apnea, hypertension and vascular disease. If not appropriately managed, it can in turn lead to stroke, explains Dr. Rashtian.

About one in 10 atrial fibrillation patients are candidates for cardiac ablation, Dr. Rashtian says, and in 2010, surgeons performed approximately 200 ablation procedures at Huntington Hospital — about one-third of which (approximately 65 procedures) were to treat atrial fibrillation. This number represents a 15-percent increase over prior years, in response to growing community need, he adds. (Cardiac ablation involves introduction of a flexible tube into a vein to identify tissue that is interfering with the electrical signal to the heart, followed by removal of the blockage.)

“It’s vital for patients with atrial fibrillation to receive comprehensive, multidisciplinary care,” says Dr. Rashtian. “At Huntington Hospital,” he adds, “we have the capacity, the technology, and the multidisciplinary team — including cardiologists, cardiovascular surgeons, interventional cardiologists, and other specialists — needed to perform cardiac ablation and to ensure that all patients receive the best, most comprehensive care possible.”

Cardio Strength | Heart care programs at Huntington Memorial Hospital expanded in 2010 to meet the needs of more local patients. In addition, the hospital further enhanced its innovative and comprehensive care programs — designed to ensure optimal heart health for San Gabriel Valley residents.
A lifesaving resource

Huntington Hospital’s ability to treat other heart conditions — including congenital and acquired valvular lesions — has also progressed in recent years. “We have put a tremendous amount of effort,” says Alex Durairaj, MD, interventional cardiologist, “into acquiring the equipment and developing the systems we need to treat a broad range of heart conditions. As a result, procedures that are now routine at Huntington Hospital are being performed by very few hospitals in our region.”

For example, “Over the past several years, our capacity to treat both atrial septal defect and patent foramen ovale has increased dramatically,” Dr. Durairaj says. Atrial septal defect is a condition, present at birth, in which the wall separating the upper heart chambers is not completely closed. Patent foramen ovale involves a hole in the upper chambers of the heart (the hole should close shortly after birth, but sometimes does not, potentially leading to stroke or heart attack).

Dr. Durairaj notes that, because of our surgeons’ skill and experience, we have been able to significantly reduce patients’ time in surgery for these procedures. And we are seeing approximately double the number of patients with these conditions as in the past. “As our program continues to mature, rather than patients being referred to university hospitals, they’re being referred to us,” says Dr. Durairaj. In fact, patients from as far away as Las Vegas have been referred to receive this potentially lifesaving care here.

Expanded abilities

In 2010, Huntington Hospital further upgraded heart surgery technologies, with the addition of a sophisticated new ventricular assistance device. As needed, the device can temporarily assume 50 to 70 percent of a heart’s workload — effectively “giving the heart a rest” while physicians address the patient’s condition.

“The first patient we treated with this device was close to death upon arrival,” Dr. Durairaj explains, “and walked out of the hospital about five days later with a new lease on life.”

Extra help

Huntington Hospital’s cardiovascular services program piloted a new initiative — Care Transitions — in 2010. Designed to help patients with congestive heart failure (CHF) transition successfully from the hospital to home, the initiative represents a partnership between cardiovascular services and the hospital’s Senior Care Network (SCN). Care Transitions initially served a cohort of CHF patients who were at high risk for inpatient readmission.

Explains Peggy Crabtree, executive director, cardiovascular services, “Care Transitions begins in the hospital, where a cardiovascular resource coordinator provides the patient and family with critical information about post-discharge care and medication.” Following discharge, a transition coordinator from SCN helps bridge the gap between inpatient and outpatient care for patients.

“This pilot is just the start of Care Transitions’ work,” says Eileen Koons, director, Senior Care Network. “We decided to look at CHF first because CHF patients tend to have other co-existing chronic conditions and really need extra assistance. From a human perspective, it’s the right thing to do.”
Women’s and Children’s Services

The best possible beginnings

Huntington Memorial Hospital offers a level-III neonatal intensive care unit and is designated as a pediatric community hospital, with services including pediatric and pediatric intensive care units. As a result, young patients with serious medical conditions may be transported here from other facilities, to receive the sophisticated care they need. In 2010, we enhanced access still further — by consolidating neonatal and pediatric transport services, by expanding our outreach to other hospitals to let them know of this important service, and by increasing the number of nurses staffing the transport program. And we transported 79 infants to our neonatal intensive care unit and 105 children to our pediatric intensive care unit over the course of the year — a significant expansion over 2009.

To better serve young patients, we also began gearing up for the remodel of our pediatric intensive care unit (PICU), which will support accreditation from California Children’s Services (CCS), a state program for children with certain diseases or health problems. This accreditation will permit the hospital to provide care for children with a broader range of chronic diseases than currently possible. “Huntington Hospital’s PICU provides high-quality, lifesaving medical care for critically ill and injured children each year,” says Ashraf Abou-Zamzam, MD, medical director, PICU. “With just slight modifications to our facilities, we’ll be eligible to seek CCS certification, reflecting the highest quality standard for pediatrics in the State of California. It’s an achievement we can be truly proud of.”

Already, Huntington Hospital offers the only pediatric intensive care unit in the region. It is capable of treating children with serious conditions including multiple organ failure, for example. A new, state-of-the-art monitoring system, installed in 2010, further enhanced our physicians’ and nurses’ ability to monitor every patient continuously, around the clock.

“We are standing on the threshold of a new frontier in pediatrics at Huntington Hospital. I’m optimistic that the future holds great things with regard to care for some of the most vulnerable members of our community.”

Mark Powell, MD
Chair, Department of Pediatrics
Skilled — and getting better still
Today’s clinical education increasingly relies on simulation dolls — mannequins with lifelike bodily functions — to expand providers’ skills and experience. Huntington Hospital acquired two new simulation mannequins for its Women’s and Children’s Services program in 2010. The newborn and baby mannequins will be used in continuing education for nurses, physicians and residents working with the hospital’s youngest patients.

A constant state of readiness
Certain emergencies may not occur frequently, but — when they do happen — our caregivers must be prepared to respond without hesitation. Our ECMO (extracorporeal membrane oxygenation) team of specialized nurses and respiratory therapists, along with other physicians and nurses, conducted quarterly emergency drills throughout 2010. These regular drills are designed to ensure team members’ skills remain honed, for whenever the need arises.

Founded on research, focused on outcomes
Research shows that breastfeeding results in the best outcomes for babies, both from a nutritional and from an overall development standpoint. And skin-to-skin contact, with the baby lying on the mother’s chest, has been shown to promote successful breastfeeding.

To increase the breastfeeding rate among healthy newborns at Huntington Hospital, we implemented a new skin-to-skin initiative in 2010. Activities included lactation training for all registered nurses in our neonatal, labor and delivery, and maternity units. In addition, hospital staff developed a new skin-to-skin brochure, provided parent/community education, and visited local obstetricians’ and pediatricians’ offices to let physicians and their staff know about skin-to-skin care at the hospital. This work was launched with funding from the State of California’s Birth and Beyond Project.

Donor Spotlight. Generous friends like Katherine S. and Paul C. Johnson and Gwen and Guil Babcock provided support toward clinical education for Huntington Memorial Hospital’s Women’s and Children’s Services program in 2010. Specifically, their gifts allowed the hospital to purchase two high-tech simulation babies — or SimBabies. These life-like mannequins simulate the body functions and responses (breathing, crying, and more) of a real patient. They represent a safe and realistic way for caregivers to practice clinical skills. The Johnsons’ gift, provided through The Gesner-Johnson Family Foundation, allowed us to acquire an infant-sized simulation mannequin, which has been named Rosie, in honor of Paul Johnson’s mother, an active community member and children’s advocate who passed away in 2001. The Babcocks’ support was used to purchase a newborn-sized SimBaby, named New B.
Huntington Memorial Hospital's graduate medical education program expanded during 2010, and now prepares more physicians for our region's future. Below, general surgery residents review the surgery schedule for the day.
Donor Spotlight. Longtime donors T. June and Simon K.C. Li recently created an endowment in support of the hospital’s graduate medical education program. Their involvement will help ensure the future of superior medical education here. The Lis have chosen to name a medical resident in honor of Simon’s physician, creating the Dr. Charles Sharp Residency in Internal Medicine.

Graduate Medical Education

Increasing our impact
At current graduation and training rates, the United States could face a shortage of as many as 150,000 doctors in the next 15 years, according to the Association of American Medical Colleges. And the greatest demand will be for primary-care physicians. Huntington Memorial Hospital’s graduate medical education program, which provides postgraduate education for residents in both internal medicine and general surgery, is thus of national significance.

In 2010, furthermore, the hospital applied for and received approval for expansion of our graduate medical education program in internal medicine. Commencing in July 2011, we will increase enrollment of internal medicine residents to a total of 25 — and will continue to enroll 14 general surgery residents. “The increase will allow us to manage increased patient volume while simultaneously ensuring that residents maintain appropriate work hours,” says Anthony G. Koerner, MD, director, internal medicine residency program.

More of the best
Even with this expansion, Huntington Hospital’s graduate medical education program has become increasingly competitive, notes Dr. Koerner. “The number of applicants has increased 30 percent over the last year alone,” he says. “We can thus be even more selective with regard to resident qualifications and the quality of the schools from which they have graduated. We draw from the most prestigious, nationally recognized academic institutions.”
To provide residents with the best postgraduate education and experience, the hospital’s teaching faculty has grown. And, since the introduction of a hospitalist medical group in 2007, the degree to which hospitalists are involved in teaching residents has steadily increased. “We’re tapping into the knowledge of professionals with expertise in quality assurance and safety issues, as well as clinical know-how,” says Dr. Koerner. “And our residents — like our patients — are benefiting from access to these up-to-date and energetic faculty members.”

**At the forefront in skills, knowledge**

Residents at the hospital obtain hands-on practice in special laboratory settings, to hone their skills. Internal medicine residents, for example, used the latest simulation technology in 2010. And to further strengthen our work, David R. Martin, MD, the director of our skills laboratory for general surgery residents, began preparations for accreditation from the American College of Surgeons as a level-II laboratory.

In addition to providing direct clinical care and participating in ongoing education, residents are also involved in a variety of research projects, furthering knowledge in their fields. In 2010, for example, research conducted by our general surgery residents was published in a variety of journals including the Annals of Vascular Surgery, Journal of Vascular Surgery and The American Surgeon.

**An impact on quality of care: today...and tomorrow**

Approximately 40 percent of all internal medicine residents at Huntington Hospital go on to establish their practices in the San Gabriel Valley, safeguarding high-quality care to regional patients, even as the nation faces physician shortages. “The residency program at Huntington Hospital really sets us apart from other community hospitals,” says Steven G. Katz, MD, director, surgical residency program. “Residents elevate the level of care and, given the significant number of Huntington Hospital-trained physicians who go on to work in the San Gabriel Valley, our program helps ensure the availability of superior medical care in our region for generations to come.”
Urgent Care

Meeting priority needs

In October 2010, Huntington Memorial Hospital — in partnership with the City of Pasadena, Huntington Medical Foundation and Community Health Alliance of Pasadena (CHAP) — opened Pasadena Community Urgent Care.

The new urgent care center responds to a previously unmet need for prompt, high-quality medical care to address conditions that, while urgent, are not life-threatening. (According to health experts, a high percentage of emergency room visits nationwide are for conditions that could be successfully treated in a lower-level facility.)

Cary Manoogian, MD, is medical director of the new Pasadena Community Urgent Care. “We’re responding each and every day to the need for prompt, high-quality urgent care services,” says Dr. Manoogian, who was formerly in private practice as an endocrinologist. “We’re thrilled to have been embraced so quickly by the community.”

The urgent care center’s 10,020-square-foot facility was constructed by the City of Pasadena, and also houses primary care services provided by CHAP. This co-location of services is expected to have multiple benefits, including prompt referral of patients to ensure the most appropriate level of care and access to an ongoing medical home. Protocols will also be in place to ensure that patients with truly emergent needs are referred immediately to Huntington Hospital’s Emergency & Trauma Center, with ambulance transportation as needed.

BY THE NUMBERS

• The new Pasadena Community Urgent Care opened on October 11, 2010.
• By December 31, 2010, it had provided urgent care services to 2,136 patients, and was seeing an average of 36 patients per day.
• The center serves both insured and uninsured patients. Approximately one-third of all patients receiving care during the period were under- or completely uninsured.

Meds Too | Pasadena Community Urgent Care dispenses medications safely, securely and promptly — using the first medication vending machine on the West Coast. Using ATM-like security, patients can obtain their medications without having to make a separate pharmacy trip.
Members of the hospital’s spiritual care team provide compassionate support to patients and families. Pictured are (back row, from left): Reverend John Edward Crean, All Saints Episcopal Church; Maureen Michelena, lay Eucharistic minister, Holy Family Catholic Church; Lydia Luna, administrative assistant, spiritual care services; Leslie C. Allen, PhD, volunteer chaplain; Rudy Kronst, volunteer chaplain; Wendy Terpstra, MDiv, manager of spiritual care services; and (front row, from left): Jeffrey S. Nicholson, staff chaplain, spiritual care services; Reverend Jose Paranthanal, Holy Family Catholic Church; and Carol Lawrence, lay Eucharistic minister, St. Andrew Catholic Church.
Spiritual Care

Extra measures
Huntington Memorial Hospital’s spiritual care program incorporates a broad range of services. It helps meet the emotional and spiritual needs of all patients and their families — whether or not they ascribe to a particular religious tradition.

“To me, James Fowler really hit the nail on the head when he said that spirituality ‘is the basis for community,’” says Wendy Terpstra, manager, spiritual care services. “He added that it’s ‘in spirituality that we experience our co-participation in the shared human condition,’ and here at Huntington Hospital, we definitely seek to create a sense of community, connectedness and well-being for patients and families. After all,” Wendy notes, “in a hospital, people experience some of the most trying — and some of the happiest — moments of their lives.”

Caring for mind, body, spirit
Huntington Hospital’s spiritual care program services are provided by three full-time spiritual care providers, all of whom hold master’s of divinity degrees; 10 faith-based community practitioners who serve as spiritual care volunteers; and interns from Fuller Seminary who are working toward master’s of divinity degrees. In addition, the hospital partners with a number of eucharistic ministers from local parishes.

Members of the spiritual care team are at the hospital from 8 a.m. to 7:30 p.m., Monday through Saturday, and are on call 24 hours per day, seven days a week. Ministers from local parishes provide spiritual care services on Sundays and as needed. In 2010, approximately 3,500 patients and their family members received services through the program.

Spiritual care is offered to all patients admitted to the hospital. And the spiritual care team is also on hand to provide comfort and assistance to family members when a trauma patient arrives at the hospital, for example; when a patient requires resuscitation; and at other difficult times. Participation is entirely voluntary.

A recent research study among Medicare inpatients with a chronic illness demonstrated that availability of spiritual care services reduced mortality rates. At Huntington Hospital, patients certainly appreciate the availability of this extra measure of care. “There’s no way we could return the gift you gave us,” said one recipient of spiritual care services, for example, after her husband’s emergency heart surgery.
Donor Spotlight. The work of Huntington Memorial Hospital’s Senior Care Network (SCN) receives important support from the Huntington Collection. This one-of-a-kind retail and consignment shop, located across the street from Huntington Hospital, generates funds through its sales. The Collection in turn relies on community donations — of such items as antique furniture and vintage clothing, for example — as well as the dedicated work of local volunteers.

Senior Care Network

*Services that make a difference*

Senior Care Network now provides information, education and support for patients with early-onset Alzheimer’s disease through a new Memory Club program. This eight-week program, implemented in 2010, offers services to both the patient and his/her spouse/partner. Services are provided in conjunction with the national Alzheimer’s Association.

“In the case of Alzheimer’s disease,” says Eileen Koons, director, Senior Care Network, “it’s extremely important to provide both patients and their caregivers with tools to maintain the strength and health of their relationship. In addition, through Memory Club,” she adds, “we want to help people with Alzheimer’s disease age with dignity and maintain their independence for as long as possible.”

During Memory Club sessions, speakers provide information about such topics as legal issues associated with Alzheimer’s disease, the latest research in the field, and the psychosocial aspects of living with Alzheimer’s disease. This educational component of the program is complemented by supportive services: Patients gather with other patients, and caregivers with other caregivers, to discuss Alzheimer’s-related issues and receive support from their peers and group leaders.
Huntington Memorial Hospital conducts a new Community Needs Assessment in 2010, updating our understanding of health-related needs in the San Gabriel Valley. The new assessment provided information that will allow us to address — and maximize our impact on — community health over the coming three years. In addition, it documented the hospital’s positive impact on the health of our community to date.

Based on assessment findings, several priorities for community benefits services have been identified, moving forward. The management of chronic diseases, for example, will remain a significant priority. In addition, the hospital will continue to provide flu shots to the community, will work to further strengthen collaborative efforts with other organizations in the San Gabriel Valley, and will deliver a variety of education and prevention services.

Eyes on the goal
Huntington Hospital created a new online portal in 2010, via which community residents and healthcare organizations can obtain up-to-date information about our region’s health. The website — healthypasadena.org — also documents Huntington Hospital’s progress toward specific health benchmarks.

Sheryl Rudie, director of business development, emphasizes that the site will further increase transparency with regard to how the hospital is measuring up to its goals. “This site will help community residents discern the difference we’re making through our various initiatives,” she says. “Ultimately, of course, we want our work to move the marker for health in our region.”
Community Benefits Services

Addressing need in a diverse community

To improve access to needed cancer care among the local Chinese-American community, Huntington Memorial Hospital and affiliated physicians conducted a variety of outreach events in 2010. These included:

- A dinner event during which primary-care physicians from the Chinese-American community met with Chinese cancer physicians from the hospital.
- A tour of Huntington Hospital Cancer Center and Huntington-Hill Breast Center for community members of Chinese descent, led by Chinese physicians and volunteers.
- A cancer prevention and treatment seminar (along with breast self-exam education), led by Jeannie Shen, MD, Paulette Y. Saddler, MD, and Ramona M. Kyaw, MD, held at Huntington Hospital Cancer Center.

Huntington Hospital also partnered with Herald Cancer Association, a respected cancer society in the Chinese community, to offer a prostate cancer-prevention event. The seminar and screening included a presentation in Mandarin by Felix Y. Yip, MD, Clayton S. Lau, MD, and Roger W. Satterthwaite, MD. Representatives of Herald Cancer Association were also on hand to answer questions and conduct prostate screenings. More than 110 community members took advantage of the event to increase their knowledge regarding cancer and health.
What women want: healthy hearts
Recognizing Huntington Hospital’s continued commitment to high-quality education and care for women, the American Heart Association selected us as the Los Angeles-area sponsor of its Go Red for Women initiative in 2010. Go Red is designed to raise women’s awareness regarding heart disease — the leading cause of death among women, nationwide.

Through our ongoing partnership with the American Heart Association, Huntington Hospital physicians and staff provide community lectures, health screenings and other services in the community. A 2010 Go Red luncheon held at the JW Marriott Los Angeles, for example, attracted more than 1,000 participants. Huntington Hospital representatives were in attendance to provide blood pressure screenings.

In addition, Huntington Hospital physician Magdalena C. Arenas, MD, made a presentation to low-income, Spanish-speaking women from our area, emphasizing the need for prevention. Following an information-packed presentation, Dr. Arenas answered questions and helped participants understand their own heart health.

A healthful helping hand
San Gabriel Valley community members gathered in June 2010 for a special luncheon and presentations by Huntington Memorial Hospital physician experts regarding health, beauty and the process of aging gracefully. Held on the hospital’s campus in the Braun Auditorium, the half-day event featured three speakers: Jennifer Park, MD, shared information regarding advances in hormone-replacement therapy and how to ease the process of menopause. Charles F. Sharp, MD, provided the latest news regarding prevention and treatment of osteoporosis. And Kay Durairaj, MD, gave a presentation entitled “A Beautiful You…Inside and Out” — focusing on well-being at every age.

Donor Spotlight.
Community resident Barbara J. Giolando was honored at the 2010 Go Red for Women luncheon for her positive approach to heart health, her longtime community leadership, and her involvement at the hospital. She and her husband, Dick J. Giolando, are participants in, and supporters of, the hospital’s cardiac rehabilitation program and have contributed to various other aspects of our work.
Electronic Health Records

The latest health management tools

In keeping with our longstanding commitment to leading-edge medicine, Huntington Memorial Hospital last year invested in new software that provides our physicians with unprecedented access to web-based health tools — supporting improved patient safety and collaborative patient care. One example: In March 2010, the hospital purchased and began implementing new ePrescribe software, HuntingtonRx, and began training and supporting physicians and their staff to utilize the system. HuntingtonRx provides clinicians with information that saves lives, time and money. It promotes patient health via access to medical history and health insurance formulary information.

Rebecca Armato, executive director of physician and interoperability services, notes that this new system represents a significant step toward San Gabriel Valley providers’ full conversion to electronic health records and a patient-focused, connected, collaborative health community. “HuntingtonRx was the first phase of our Huntington Health eConnect initiative,” Rebecca says, “which is designed to provide a secure, robust health information superhighway to connect all the providers involved in the care of a patient, supporting collaboration among physicians and other caregivers involved. It will provide potentially lifesaving bridges between the various silos of information that exist in different electronic health records and computer systems today,” she explains, “and, as a result, it will promote the best possible care decisions — and outcomes — for patients in our region.”

Physicians who have already elected to use HuntingtonRx are enjoying secure, real-time access to their patients’ medication histories, including medications prescribed by other physicians not just in the San Gabriel Valley, but across the country (since patients sometimes fill prescriptions while traveling). The system’s built-in alerts notify the physician of potential problems, including allergies, harmful interactions, and so on — adding a further layer of medication safety and reducing the potential for medication errors. In addition, the system allows physicians to send prescriptions directly to the patient’s neighborhood pharmacy, enhancing efficiency and convenience. And because HuntingtonRx also provides the medication formulary of the patient’s health plan, participating physicians can work directly with their patient to select the most cost-effective option. This helps to mitigate unnecessary cost to the patient and prevent follow-up calls and resultant delays when the patient goes to pick up the medication.

Helping doctors help patients

Huntington Hospital neurologist Yafa Minazad, DO, was an early adopter of HuntingtonRx. “Physicians are very busy,” she says, “so it’s an extremely valuable asset to have Rebecca and the hospital team researching the best electronic systems and processes. HuntingtonRx improves the accuracy and timeliness of care delivery,” she adds. “Most importantly, it further minimizes the chance for human error — making it an extremely valuable tool from the physician’s, pharmacist’s and patient’s perspective.”

Rebecca notes that participating physicians can access HuntingtonRx securely from any internet-capable device. “We’re excited to be at the very leading edge of delivering technical innovations into the hands of our physicians. By providing insights that improve clinical decision-making, we’re delivering real value to them and their patients at the point of care,” she says. “It’s about creating a truly collaborative care environment that improves not just the quality of care delivered in our community — but the quality of health in our community.”
Neurologist Yafa Minazad, DO, is enthusiastic about HuntingtonRx. This web-based health tool streamlines prescribing, adds a further layer of protection against medication errors, and increases patient convenience.
2010 Financial Review
Huntington Memorial Hospital and Affiliates

BALANCE SHEET (in $ millions)

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<thead>
<tr>
<th></th>
<th>2010*</th>
<th>2009*</th>
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<tbody>
<tr>
<td>Property and equipment</td>
<td>433</td>
<td>421</td>
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<tr>
<td>Cash and marketable securities</td>
<td>260</td>
<td>195</td>
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<tr>
<td>Other assets</td>
<td>295</td>
<td>295</td>
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<tr>
<td><strong>Total assets</strong></td>
<td>988</td>
<td>911</td>
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<tr>
<td>Long-term obligations</td>
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<td>222</td>
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<tr>
<td>Other liabilities</td>
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<td>153</td>
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<tr>
<td>Net assets</td>
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<tr>
<td><strong>Total liabilities and equity</strong></td>
<td>988</td>
<td>911</td>
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</tbody>
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STATEMENT OF OPERATIONS (in $ millions)

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<thead>
<tr>
<th></th>
<th>2010*</th>
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<tr>
<td>Patient services and revenues</td>
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<tr>
<td>Other revenues</td>
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<tr>
<td><strong>Total expenses</strong></td>
<td>545</td>
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<tr>
<td>Income</td>
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COMMUNITY BENEFITS
Huntington Memorial Hospital provides approximately $63.3 million in qualified community benefits annually. Specifically, community benefits include:

• Medical services available to the community only through Huntington Hospital.
• Charity care, including healthcare services provided to patients who meet certain criteria and cannot afford to pay, as well as differences between the cost of care and the amount of reimbursement for patients covered by Medi-Cal.
• Health research, education and training programs.
• Benefits directed at vulnerable populations and the community at large.

The hospital also provided $27.7 million in additional support to the Medicare population, during the 2010 reporting period.

Calculations based on report filed with the State of California in May 2011.
* Inclusive of Collis P. and Howard Huntington Memorial Trust
2010 Donors to Huntington Memorial Hospital

We are proud to recognize donors whose 2010 gifts helped ensure the availability of superior care at Huntington Memorial Hospital. We are truly grateful for their support of our high-quality medical services. These generous friends have made a real and positive difference in the lives of patients across our region.

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Dear friends:

As a nonprofit, community-based medical provider, Huntington Memorial Hospital has an abiding commitment to providing high-quality medical care for members of our community. This responsibility extends not only to our current patients, but also to San Gabriel Valley residents for generations to come.

It is with a view both to the present and to the future that the leadership of Huntington Hospital is laser-focused on excellence.

After all, research demonstrates that high-quality medical care is both effective and efficient: Providing patient-centered, outcomes-focused care not only promotes good health; it also ensures the sustainability of our shared community resource. And so, from both a patient perspective and from a business perspective, excellence makes sense.

Achieving and safeguarding excellence requires unwavering stewardship from hospital staff and leadership. And it is founded on the deeply symbiotic relationship between the hospital and its community. Today, your help is essential to continue our lifesaving work.

I urge you to become a part of the excellence: Join me in supporting Huntington Hospital today.

Thank you.

James F. Rothenberg  
Chairman of the Board
A life saved…
an illness cured…
an injury mended…
a new member of the family welcomed into the world.

Every day at Huntington Memorial Hospital,
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Our vision | To become the finest community-based regional medical center in Southern California.
2010 Year in Review

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